



COMMUNITY PHARMACY & MANAGEMENT

Time Allowed: 3 Hours

Full Marks: 80

Answer all questions as directed.

I. Choose the correct alternative (any ten): 1×10

- i) Mammogram is done to look for early signs of _____.
 a) Breast cancer b) Bone disorder c) Anaemia d) Sore throat
- ii) Patient counseling helps to _____.
 a) Develop business b) Time pass
 c) Know chemical structure d) To motivate a patient to take medicine
- iii) Loperamide is used in the treatment of _____.
 a) Vomiting b) Constipation c) Diarrhoea d) Sore throat
- iv) Preparation of SOPs in pharmacy is responsibility of
 a) Drug inspector b) Pharmacy assistant
 c) Pharmacist d) None
- v) Which of the following Skills are important to communicate properly?
 a) Reading b) Speaking c) Writing d) All of These
- vi) Pap Smear test is used for diagnosis of _____.
 a) Lung Cancer b) Blood Cancer c) Skin Cancer d) Cervical Cancer
- vii) Patient care service include _____.
 a) Diagnosis b) Prophylaxis. c) Both (a) & (b) d) None of the above
- viii) World No Tobacco Day is observed on _____.
 a) 5th April b) 31st May c) 5th June d) 2nd July
- ix) Which one is not a STDs?
 a) AIDS b) Syphilis c) Cancer d) Gonorrhea
- x) Identify the anti-itching agent –
 a) Calamine b) Salicylic acid c) Permethrin d) Mupirocin
- xi) Pharmacists are the world's _____ largest healthcare professionals.
 a) 1st b) 2nd c) 3rd d) 4th

2. Fill in the blanks or very short answer type question: (any ten)

1×10

- i) In Community Pharmacy, "PIL" stands for _____.
- ii) In Inventory Control, ABC stands for _____.



- iii) _____ is example of Online Pharmacy Store.
- iv) _____ is an example of a Pharmacy software.
- v) Pharmacists are registered under the Pharmacy Act _____.
- vi) BMI Stands for _____.
- vii) Warts are caused by the _____ virus.
- viii) Lactulose is used as _____.
- ix) PPE stands for _____.
- x) _____ test is done for the diagnosis of typhoid fever.
- xi) The minimum area required to open a wholesale drug store is _____.
- xii) According to ER-2020, the practical training for Pharmacists shall not be less than _____ hours.

3. Answer the following questions (any ten):

3x1

- i) Enlist the steps of dispensing process.
- ii) Briefly discuss the importance of health screening services.
- iii) Enlist the documents required to open a retail drug store.
- iv) Name a book of original entry. Draw a neat blank format of a three columnar cash book.
- v) Describe shortly the pharmaceutical pictogram.
- vi) Discuss the causes of dispensing errors.
- vii) Write a note on Self-medication
- viii) What is community Management?
- ix) Explain the role of pharmacist in pain management.
- x) Discuss the benefits of patient counselling.
- xi) Write the general medicines which can be used as OTC.

4. Answer the following questions (any six):

- i) Enlist and explain the different parts of prescription.
- ii) Discuss the structural guidelines of Good Pharmacy Practice.
- iii) Define Inventory. Discuss the following inventory control systems (any one): (a) Perpetual inventory management system, (b) ABC analysis.
- iv) Define communication skill. Write on three different communication skills.
- v) Discuss about pain management and their possible treatment.
- vi) Explain the role and responsibilities of community pharmacist in dispensing drugs.
- vii) What do you mean by online pharmacy and how is it useful to the consumers?
- viii) What is diabetes? What is its cause, symptoms and side effects? What are the key pharmacological patient counseling point for diabetes management?

5

2

2

1+1+1+